I am sending in this representation to outline the daily running of cafe bar eight 46 so the committee has an understanding of the business.

About cafe bar eight 46. PL074156

Cafe Bar Eight 46 is a small eating and drinking establishment that has been in business since August 2013.

It is a well run limited company that has grown year on year providing a warm and welcoming experience for all within Gorse Hill and the surrounding areas.

Our opening hours are 16.00 till 22.00 Thursday to Sunday on non match or event days. Last orders are called at 21.30 with Patrons leaving the premises by 22.00 at the latest.

We serve alcoholic and non alcoholic drinks, bar snacks, burgers, fries, daily specials and handmade sourdough pizza. The kitchen closes at 20.30 hrs.

Over the last 10 years we have made lots of lifelong friends and repeat customers.

We are a small team of 3 full time staff who have worked together expanding the business going the extra mile for our fantastic customers.

We have a great team on match days who come and help out with our full time staff.

All the staff work professionally and promptly serving customers in a timely manner making sure the match day experience is second to none.

We have held a premises license since October 2019 which has proved to be the best move that the business has ever made. Our customers love the cozy friendly atmosphere and have asked on many occasions if we could get a later license.

Extension to the current license.

We have asked for an 11.00 pm extension during the week and a midnight extension for Friday and Saturday and feel this is in line with other establishments in the area. I also note that other venues with residential property above have later licenses than the extended hours we are applying for.

Layout and rear yard.

The bar has seating for 32 patrons inside and we have seating for 16 at the front outside and can accommodate around 20 patrons standing in the front outside area. We had a full refit in the summer of 2023 spending around £30k.

As we knew match days would be busier in the coming season I decided we needed extra room for our match day customers. We had the rear yard converted into a beer garden and bar in the garage at a cost of £12k. The date of bar installation was 14th September 2023.

As we already had a license for 846 Chester road I was unaware we needed permission to use the rear as a beer garden. This has been closed temporarily whilst planning consent is granted.

Customers.

We have a regular clientele of all ages who frequent the bar at different times. We get the odd person who has finished work popping in for a couple of drinks before heading home.

We get lots of families coming in around teatime for meals and a few drinks and are usually steady with patrons having a drink or snack throughout the evening. We provide the following entertainment, karaoke evenings, live televised sports (TNT) and have background music streaming through our sound system and have had very popular quiz evenings. We have race meeting days out and are always open to new suggestions.

We have been used by Trafford council when they have held jobs fairs at Wesley St. Methodist church supplying buffets and drinks. We have hosted many birthday parties, funeral wakes and surprise parties over the years and have always been happy to help Gorse Hill methodists when they have had summer fetes.

We score 4.6 on Google reviews and have many positive comments on social media websites. The venue has been used by local radio to promote the Manchester derby matches, hosting the breakfast show live in the venue.

Match and event days / evenings.

Midweek matches could be Monday through Thursday when we open at 16.00 hrs. We are usually very quiet until 17.00 hrs when we start to get the odd family or lad and dad coming in for a bite to eat and a drink. Around 18.00 patrons start to arrive and we start to get fairly busy. 19.00 hrs the bar is busy and patrons use the outside area at the front of the bar.

If the match is being shown on TNT sports we will stay open until last orders, otherwise we are usually gone before the game finishes to avoid the traffic.

Weekend matches. Depending on kick off. The earliest we open is 10.30 am but it's usually around 11.00 am

The first customers arrive around 11.30, it's just steady for the next hour. We start to get busy by 13.00 and the bar is usually full as is the outside area. We have a dedicated glass collector on shift at all times making sure no glasses are taken off the property boundary.

Patrons usually leave between 14.30 and 14.45. At 15.00 we do a complete sweep for any glasses and rubbish outside. The bar is swept, mopped, toilets cleaned and the bar replenished. The staff usually have a break and are ready for the returning match day patrons.

Once the match has finished, patrons start to come in numbers around 17.00pm and we are busy until 19:00. We have a few locals coming in and usually are steady till 21.00 when it goes quiet. We know that football fans tend to go elsewhere after 20.00 as the majority are not local to the area.

Toilets and back alley.

As we have got busier and grown in popularity over the past two seasons we had a men's toilet built at the side of the property on Wesley street, This has proved to be a popular addition on event days. The rear alley on Wesley street / Portland and Chester road has historically been used as a toilet by match / concert goers over the years. This has been like this well before we opened.

I have a couple of customers who are active with Gorgeous Gorse hill and look after the back alleys. The alley directly behind the bar doesn't not come under the alleyways scheme as the residents didn't want to participate, which is a shame.

Parking on Wesley street is a major problem on match days which has nothing to do with the bar. Football fans pay parking touts to park in parking bays and are given counterfeit parking permits.

Noise and complaints.

We accept that we are in a residential area and there are neighbors in close proximity to our venue. We have only had 2 complaints about noise directed to us where we've received a phone call and on both occasions these were dealt with straight away.

One was from in the flat on 16th September 2023 which was a match day at 19.00 by a lad chanting outside. The other complaint was from at number on a Saturday evening in the summer when the front door was open during a karaoke evening. It was dealt with immediately.

We have never had the police or any contact from Trafford council about noise, customers acting unruly or the back alley used as a toilet.

It's very disheartening that representations have been made against the business, its staff and attacks on me the proprietor with slanderous hearsay.

We have CCTV covering both inside and outside of the property and CCTV evidence can be supplied to show that when the doors are closed the only noise you can hear is from the traffic on Chester rd.

Application.

When I initially made the application for an extension to our license, I had already been contacted by planning and the license enforcement team over the rear beer garden. I complied with their instructions immediately.

The beer garden had been used on the following dates with no issues and was hailed a great addition by patrons and staff alike. 16th September, 20th September, 23rd September and 26th September 2023. Disposable plastic pint pots where used on all occasions and bottles where decanted into said plastic vessels.

When I met with Jade from licensing I was advised to put both applications together as this was cost effective if the planning was granted for the beer garden, I would have to reapply for that area to be licenced. I note that there have been a few representations against the rear yard. The beer garden is covered by CCTV and is not in use as stated by some unnamed representations to this application.

Live music was added to the application. We have only had one local singer perform an acoustic set in the bar to give her some confidence. I thought that maybe in the summer of 2024 we could have a live band play when it was the church summer fete, therefore this was added to the application. We have no desire to hold regular live music events. 1 the venue isn't big enough. 2. It isn't financially viable.

Rear beer garden licensed hours. There seems to be an awful lot of confusion over the use of the rear yard. It is not intended to be open every day, its function is to be used only on match / event days when deemed necessarily. Day time matches would open at 12.30 midday till 15.00. Reopen at 17.00 if needed until 19.45.

I hope this gives an insight into cafe bar eight 46 and how it is run.

Kind regards Gareth Langmead

Owner and proprietor at Cafe bar eight 46